

# Online Learning

## Online Learning

The goal of online learning at Altamaha Technical College is to provide our students the opportunity to access quality instruction anytime, anywhere. Altamaha Technical College offers a quality technology-based learning environment that is not bound by traditional time and space limitations that provides access for students and meets the education and training needs of the public it serves.

Online courses adhere to the same standards and courses credit requirements as Altamaha Technical College's face-to-face courses.

The delivery method for online learning at Altamaha Technical College is ANGEL.

Success in an online learning environment depends on the following factors: a high level of self-discipline, an ability to effectively communicate, and work independently. If you think you have what it takes to be a successful online student, contact the Admissions' Office at Altamaha Technical College.

Altamaha Technical College is committed to providing our students a full range of learning opportunities both now and in the future.

### Contact Information:

Chad Swanson (Online Coordinator)

1777 West Cherry St.

Jesup, GA

(912) 588-2521 or (912) 237-5799

ols@altamahatech.edu

{mospagebreak title=Software/Hardware Requirements}

There are specific computer software, Internet browser and hardware requirements associated with online learning at Altamaha Technical College.

## Software Requirements

- Windows operating system (Vista, XP, 2000, NT, ME, 98)\*
- Daily access to a computer (preferably at home)
- Internet service provider
  1. Do NOT use AOL's Web browser to access your online course
  2. DSL
    - A. AT&T FastAccess DSL
    - B. Earthlink
  3. Cable modem
    - A. Charter
    - B. Comcast

• Email account (must check regularly) - All Altamaha Technical College students have been assigned email accounts. Click [here](#) to find out more information and to obtain your account. Students must use their Altamaha Technical College email account for online courses.

• Word processing software (most courses use Microsoft Word 2007) - contact your instructor

NOTE: Some courses require specific software that is not required by all courses. You are responsible for obtaining and installing any supplemental software required for your course. Contact the instructor for specific requirements.

## Internet Browser

The ANGEL learning platform works with the following browsers. You must use either Internet Explorer 7 or FireFox 2x and higher.

- Internet Explorer 7
- Firefox 2x and higher
- Updated media applications (see below).

## Media Downloads

Your instructor will advise you of the necessary media software needed for your course. Download necessary media by clicking on the links below.

- Adobe Acrobat Reader
- Microsoft Office 2007 Compatibility Pack
- PowerPoint Viewer 2007
- RealPlayer G2

- Macromedia Authorware Web Player

- Macromedia Flash Player

- Windows Media Player

- Java

- Macromedia ShockWave Player

- Apple QuickTime Player

NOTICE: Some online/hybrid courses use books that require an "Access Key." This Access Key is ONLY available with new books, or purchased directly from the publisher. It is your responsibility to check with the instructor of your online course to determine if the course will require an Access Key. Please do this before you purchase your books for your online/hybrid classes.

#### Hardware Requirements

- Pentium/AMD/Athlon processor 1.0Ghz or higher

- 512 MB RAM - 1 Gig preferred

- 100 MB of free disk space (to install a browser if necessary, plus additional space for other programs if applicable)

- DSL modem, Cable modem, or 56K modem

- Printer (laser or inkjet)

- CD-ROM (required for some courses)

{mospagebreak title=Technical Support}

#### Technical Support

##### Step One:

Make sure you are aware of the software/hardware requirements

##### Step Two:

If your computer meets all requirements, has pop-ups enabled, and has all media downloads; but you are still having trouble accessing areas of your ANGEL course, contact your instructor.

##### Step Three:

If your computer meets all requirements and your instructor has not been able to solve your technical support issues, contact Chad Swanson at [ols@altamahatech.edu](mailto:ols@altamahatech.edu).

Many technical problems have to do with the student's particular Internet Service Provider (ISP) or with his/her own hardware or software. In most cases, students will have to contact their ISP for technical support. Altamaha Technical College cannot resolve problems with your own hardware, software, or Internet service.

If you experience major technical difficulties with your computer, you may come to campus and use the open computer lab or the library to complete your coursework.

{mospagebreak title=ANGEL}

{mospagebreak title=ANGEL Orientation}

{mospagebreak title=ANGEL FAQ}

{mospagebreak title=READI Assessment}